



Terms & Conditions October 2008

Legal Disclaimer

Please read the following terms and conditions carefully before continuing to use this Site.

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Registered in England no. 1821934, Registered Office, Town & Country House, Thomas Road, Wooburn Industrial Park, Wooburn Green, Buckinghamshire, HP10 0PE, UK.

By accessing the Site you are agreeing to the terms that appear below, together with any specific terms set out on individual pages within the Site. If you have any questions, please contact us 01628 538 000.

Town & Country Fine Foods is providing this site on an 'as is' basis and makes no representations or warranties of any kind with respect to this site or its contents and disclaims all such representations and warranties.

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Town & Country Fine Foods cannot ensure the exclusion of viruses from the web site and no liability is accepted for viruses. You are therefore recommended to take all appropriate safeguards before downloading information from this site.

Any ideas or comments sent to Town & Country Fine Foods via the web site shall become the property of Town & Country Fine Foods and as such can be used in any future developments.

Privacy

We take the issue of data protection very seriously. Our policy is set out in our Privacy Policy. So that we may comply with our obligations under Data Protection legislation, you are required to read and agree to the Privacy Policy before providing us with any information about yourself. Failure to do so is a breach of these Terms.

Copyright

The legal ownership and any copyright or other intellectual property rights in the site and its design, text, graphics, software and all other material on the site belong to Town & Country Fine Foods/Ebsworth Design at all times, unless otherwise stated. You may only download material or view and/or print a single hard copy for private or non commercial use and no part of the site or its material shall otherwise be produced, transmitted or made available on a network without the prior written permission of Town & Country Fine Foods.

Framing/Linking

Any framing of or linking to this site is prohibited without the prior written permission of Town & Country Fine Foods.

Changes

Town & Country Fine Foods reserves the right, at its discretion, to modify, add to or change the Site, these Terms, our Privacy Policy and any other policies at any time and any such modifications, additions or changes will be effective immediately on being posted to this Site. When such modifications, additions or changes are made to the Terms, the Privacy Policy or any other policies, this will be indicated by the issue date at their start. It is your responsibility to make sure that you are aware of any such modifications, additions or changes and you will be deemed to have accepted them if you access the Site after any modifications, additions or changes have been made.

We will do our best to ensure that the Site is what we believe to be relevant, up to date and as interesting as possible and we accordingly reserve the right, at our discretion, to make changes to any part of this Site.

Please also note that the site will on occasion be unavailable because of maintenance and repair works which we carry out on the site. We will make reasonable efforts to ensure that downtime for maintenance and repair works is kept to a minimum. Whilst we will do our best to maintain the operation of the site in accordance with this agreement, we will not be responsible for the computer equipment and telephone services which you use to access the site.

Your use of this web site and downloads from it, and the operation of these terms and conditions shall be governed in accordance with the laws of England and Wales. The English courts shall have exclusive jurisdiction over any dispute arising out of your use of this web site.

Once your details have been submitted it is assumed you agree with the terms of this statement.

Privacy

Town & Country Fine Foods are committed to ensuring that your privacy is protected and we take the issue of data protection very seriously. This policy explains how Town & Country Fine Foods use any information collected about you.

What information is collected and why?

When you request information you may choose to provide your name, address and contact number allowing Town & Country Fine Foods to fulfil the Product/Service information request and make a follow up call. Town & Country Fine Foods does not pass this information on or use it for any further contact unless specifically requested or agreed.

Other purposes for which we may use your personal information include tailoring our services to your requirements and preferences, to inform you about goods, service or promotions which we think may be of interest to you or market research.

Please be assured that except for the reasons listed below, we will not disclose your personal information to others.

We may only disclose your personal information to others in the following circumstances and/or purposes:

Where we are required to do so by the Courts or to comply with other legal, statutory and/or regulatory obligations including accounting and taxation requirements, to prevent and/or detect crime, or for credit reference purposes.

Cookies

"Cookies" are small pieces of information that are stored in your browser on your computer's hard drive. Our cookies are used for the management and administration of the site and client services access. They do not contain any personally identifying information.

Monitoring

Please note that if you communicate with us electronically, including by e-mail, telephone or fax, this communication may be randomly monitored and/or recorded to protect the interests of our business and our customers. This includes for the purposes of maintaining customer/service quality standards, detection of and/or prevention of crime and to ensure that Town & Country Fine Foods' employees comply with legal obligations and Town & Country Fine Foods' policies and procedures (including our customer relations practices).

Security

As you may be aware, no data transmission over the internet can be entirely secure. As a result, while we will always use reasonable endeavours to protect your personal information, we cannot guarantee the security of your personal information and the use of our site (including the e-mail facilities) is at your own risk.